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4th October 2001

Mr. Warren McDonald

Unit 1/ 5 Lowther Street
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Dear Warren

Climb To The Top Presentation

First I'd like to apologise for the length of time it has taken me to get around to doing this. Unfortunately between trying to juggle my normal job and coordinating the efforts of the 55 teams who ended up taking part in this year's Climb To The Top Challenge things got a little hectic. It certainly was very challenging trying to keep these 570 employees involved, enthusiastic and interested throughout the whole of August, but I think you'd kind of paved the way for me with your pre-climb presentation on the 26th July.

Your presentation in fact, was extremely inspirational and created a lot of interest in the program from employees who hadn't previously participated. Several of our employees were so moved by your story of personal determination and survival in the face of such great adversity that they undertook the personal objective of reaching the summit on their own steam. 12 of those were successful, but many more claimed to have been extremely pleased with the fact that they had extended themselves beyond their comfort zone and although they did not make they summit they were very happy with their achievements.

Our SHE (Safety, Health & Environment) Committee, have asked me to pass on our thanks for an extremely thought provoking and entertaining session. Feedback we have received from our employees was that they found your presentation inspirational, motivating and captivating. You truly have the gift of the gab. Here's hoping you continue to have many opportunities to share your story with others.

I've sent you some copies of our Yeti Newsletter, which might give you a better idea of the fun our climbers had during the challenge and a CD ROM containing the photos we took on the day of the presentation.

Once again thank you for sharing your personal life experience with us

Yours Sincerely



Ariane Delessert
Occupational Health