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Lea Ortner
Manager of Speaker Services for **Warren Macdonald**
Podium Presentation Services

Dear Lea,

I would like to extend a sincere thank you to Warren! He definitely delivered the presentation we were looking for!

We wanted Warren to relay his story and help our audience think about the possibilities when sudden uncontrollable change occurs. Warren's true to life story, told in a humorous and thought provoking style, went well beyond theories and concepts to provide a fresh perspective about the challenge of change. He truly inspired out attendees to think differently, to view change not as "the end of the world", but as an opportunity for personal and professional growth.

As an organization that promotes learning as one its key goals we want our audience to learn from experiences outside the industry; to acknowledge that there is more to life than what we do for a living. Having Warren share lessons that apply to all aspects of our members lives added an authentic "take home" value that fosters continued growth long after the conference has ended.

Warren taught our attendees that change or uncontrollable events may alter the status quo but do not prevent someone from growing, learning or moving ahead in life. In fact, Warren's story clearly showed us that when change takes us beyond our comfort zones, it can be a powerful catalyst for growth and that regardless of the situation challenges can be overcome by positive thought, hard work and perseverance.

For this we thank you.

Sincerely,

Jim Walker
Research Manager
Central 1 Credit Union

Vice Chair
Marketing Association for Credit Unions

